

PCPCC's Support & Alignment Network for Patient, Caregiver & Community Engagement

The Patient-Centered Primary Care Collaborative (PCPCC; www.pcpcc.org) is a not-for-profit membership organization dedicated to advancing an effective and efficient health system built on a strong foundation of primary care and the patient-centered medical home. As a Support and Alignment Network (SAN) in the Transforming Clinical Practice Initiative (TCPI), PCPCC provides technical assistance to practice improvement teams—in collaboration with our partner organizations—to foster partnerships with patients, family caregivers and community-based organizations to achieve initiative goals of improved care, better health, and reduced costs.

With support from the Centers for Medicare and Medicaid Services (CMS), the **Transforming Clinical Practice Initiative** is a four-year program (2015-2019) designed to assist more than 140,000 clinician practices in sharing, adapting and further developing comprehensive quality improvement strategies. This is the largest investment by the federal government in clinical transformation support with \$685 million in funding allocated to 39 national and regional collaborative healthcare transformation networks and supporting organizations.

Helping Clinicians Improve Care: PCPCC's SAN Partners

American Board of Internal Medicine Foundation (ABIMF): The PCPCC SAN is partnering with ABIMF to further implement *Choosing Wisely* into patient and family engagement programming. *Choosing Wisely* is a national initiative that seeks to advance dialogue (between clinicians and patients) on avoiding wasteful or unnecessary medical tests, treatments and procedures.

The Institute for Patient- and Family-Centered Care (IPFCC): A non-profit founded in 1992, IPFCC provides one-on-one coaching, training, and technical assistance to help clinicians identify and adopt best practices in patient and family engagement. IPFCC has also expanded its existing online forum, PFCC.Connect, an online forum where clinicians, patients, and family advisors can ask questions and collaborate to improve best practices. **Learn more and register for the PFAC Network at www.pfcc.connect.ipfcc.org/home.**

X4 Health: X4 Health, an innovative patient advocacy consulting firm, will collaborate with ABIMF to identify ways/strategies that patient partners can engage in *Choosing Wisely* concepts. X4 Health will also develop learning modules for clinicians based on specific clinical goals.

YMCA of the USA: The YMCA is implementing community-integrated health programs in TCPI communities by developing clinic-to-community linkages. The goal is to improve self-management of chronic conditions and engage people at the community level. The Y's model helps clinicians implement a population health approach invaluable in the transition to alternative payment models.

Parent to Parent (P2P): is a national non-profit organization that promotes excellence in programs across the nation. Since the 1970s, Parent to Parent programs have been providing emotional and informational support by connecting parents of children (throughout lifespan) with disabilities or special health care needs to resources for managing care. P2P has developed a peer to peer program in which parents who have deep understanding of the healthcare system mentor those who are new to maneuvering the health care system. Through integration of patient family engagement programming and *Choosing Wisely*, patients and clinicians will gain the knowledge leading to effective shared decision-making and improved best practices in managing these complex health issues.

The PCPCC SAN offers technical assistance to improve person and family engagement in practices by providing:

- Coaching calls with PFE subject matter experts
- Virtual trainings and webinars customized to meet clinicians'/practice's specific needs
- On-site speaking or technical assistance (if available)
- Helping to establish peer support programs as a person and family engagement strategy

Improving Care Through Partnership with Patients, Families, and Communities

Stories of Successful Partnership

Share your stories of successful partnerships with patients and families in care redesign through our web-based map! The map serves as an educational tool and help connect practices across the country interested in learning from each other on how they are redesigning their care delivery systems to be more patient- and family-centered through these partnerships. **Submit your story at www.pcpcc.org/tcpi/form.**

For more information about the PCPCC SAN, visit our website at <https://www.pcpcc.org/tcpi>. Or contact Marilyn Francis, Program Director, at mfrancis@pcpcc.org or Jacinta Smith, Program Manager, at jacinta@pcpcc.org.